



Case Study

More than
just a tick.

Overview

The Newlands Group is a privately-owned Australian company, specialising in commercial construction, industry- leading civil construction and engineering services and delivering a full range of construction services from design through to completion.

Newlands are a multifaceted company, delivering high value projects for clients in both the private and public sectors; from roads to multi-rise buildings; shopping centres to residential sub-divisions; oil and gas infrastructure, to school buildings. Newlands also works extensively in highly regulated industries, such as aged care, health, education, government, industrial and retail sectors.

With their own RPEQ qualified civil and structural engineers, draftsman and technicians to support both civil and commercial divisions, there is wide-range of capabilities offered to ensure clients' projects are extensively reviewed prior to construction. This method ensures that any design issues are identified early to minimise possible project delays.

What Standards/Regulations of Compliance

Newlands work within a regulated framework of various Act's, Regulations and Standards. Currently certified to an integrated system of Quality, WHS and Environmental and working to the Work Health and Safety Act 2011.

In the words of Newlands QHSE manager, Gary Lancaster, this framework; "Helps protect the health, safety and welfare of all workers at work, it also helps us protect the health and safety of all other people who might be affected by our works. The Work Health and safety regulations describes how we can prevent or minimise a risk at our workplace, if a risk is not covered by a regulation than we may work within the controls as set by a Code of Practice or industry standard."

How were Southpac Certifications 'more than just a tick'?

"Newlands has chosen to work under a Quality, Safety & Environmental Management System. We have found that Southpac contribute to the improvement of our systems by facilitating gradual increase in the company's quality, safety and environmental knowledge by initiating identification, systematization, dissemination and transposition of our quality, safety and environmental systems within our organization."

The Result

"I have worked closely with two types of auditors in my many years working in the construction industry. The first is the auditor who believes that quality audits are closer to inspection & quality control rather than to quality assurance. In my opinion these auditors are interested only in checking the operation of the system and do not become involved in improving the system, and are far less likely to develop an attitude of continuing improvement.

The other group of auditors, and where I believe the team from Southpac sit, have very different attitudes. I believe that the Southpac team have the opinion that a quality audit is meant to facilitate and support improvement by identifying any shortfalls and/or effective practice for sharing."

Gary Lancaster
QHSE Manager,
Newlands Civil Construction

Want your organisation's certification to be more than just a tick?

Southpac Certifications is committed to helping organisations get the most benefit from their certification; from the initial stage one audit, throughout the year and for each ongoing surveillance audit, we're with you.

"Southpac have been undertaking our system audits since 2013 and are a valuable support to management, with their audits being useful for the primary purpose of continuous system improvement and not only for strict compliance. I would not hesitate in recommending Southpac."

- ★ Professional
- ★ Valuable Support
- ★ Highly Recommended